

Social Care Module 5

Supply Chain Management

| Overview |

adam facilitates the commissioning of social care services through a cloud-based technology platform and managed service.

The *adam* social care commissioning solution puts the individual at the heart of the process. We find the best possible provider for each individual whilst giving councils complete control over the end to end system, always putting the individual first.



| Product Definition |

Our **dedicated supply chain team** will continue to work with new and existing providers to build and maintain a **healthy supply chain**. Through our Recurring Market Engagement service we will not only provide a direct channel for new providers wishing to join the supply chain at any point during the contract, but we will also research the market on a recurring basis to **proactively identify and onboard emerging providers**, reinforcing the areas of the supply chain that require it most.

We take care of all **ongoing compliance** and market engagement, whilst also **monitoring performance** to ensure the approved provider base continues to deliver on both quality and service, whilst remaining safe and compliant. By monitoring the market and performance, developing closer working relationships and providing our customers with **valuable data and insights**, we aim not only to meet the needs of our customers but importantly the needs of the individuals to which they provide services.



How will this help **you**?

'Our insight into market performance was delayed – by the time we analysed our data, trends had changed. We were struggling to pinpoint where we needed improvement and often missed identifying potential new providers.'

'We now have access to data in real time on how the market is performing. This aids our decision making so we know we're making better choices, whilst improving the diversity of our provider base. We are able to target specific providers to obtain feedback, meaning we can quickly identify gaps and plan ahead.'

Don't just take our word for it...

Stats

- 50-80% increase in provider engagement

Key Benefits

- Accurate data in real time on how the market is performing
- Consultation calls to targeted providers to obtain feedback
- Identify and onboard any new emerging providers
- Continuous engagement with the approved provider base
- Provider support and scheduled training sessions