

# Social Care Brokerage Hub Module 3

## Service Agreements

### | Overview |

*adam* facilitates the commissioning of social care services through a cloud-based technology platform and managed service.

The *adam* social care commissioning solution puts the individual at the heart of the process. We find the best possible provider for each individual whilst giving councils complete control over the end to end system, always putting the individual first.



### | Product Definition |

Once the service has been agreed by the local authority, the service agreement is awarded through the system. The system will consolidate the requirement and offer details into a legally binding contract, which suppliers must agree electronically.

Confirmation emails are **automatically generated** by the system to local authorities and their successful provider including full details of the agreed delivery of service and outcomes.



# How will this help **you**?

'We have so many service agreements they can be difficult to quickly locate, and it's a lengthy process to update them. Having to manually input data means minor errors are often apparent, and time is wasted having to go and amend them.'

'Our now electronic contracts are easily accessible and all in one place. There is a simple process to amend and update them if required, and we have seen far greater accuracy, as a result of the reduction in tedious admin tasks.'

## Don't just take our word for it...

### Stats

- On average over 1000 care packages awarded per month in Social Care
- Over 5000 changes to packages, accurately recorded in 2020

### Key Benefits ✓

- Easily accessible
- All in one place
- Electronic contracts
- Contracts can be easily amended and updated when required